

Atty. Docket No.: CA1149  
**PATENT APPLICATION**

AMENDMENT UNDER 37 C.F.R. § 1.111  
U.S. Application No.: 10/018,441

**REMARKS**

Claims 1-53 are all the claims pending in the application.

**I. Claims Objections**

Claims 1, 31, 42, and 43 stand objected to for non-standard indentation. The claims have been re-formatted to obviate the objection.

**II. Claims Rejections - 35 USC ¶ 112**

Claims 5, 6, 8, 10, 12, 14, 16, 18, 20, 22-27, 31, 34, 37 and 38 stand rejected under 35 USC ¶ 112. These claims have been amended to obviate the pending rejections, with the following exception:

In Paragraph 6 of the pending Office Action it is indicated that claim 31 recite the limitation "each database." However, the term "each database" does not appear in claim 31 as originally submitted.

**III. Claims Rejections - 35 USC ¶ 102(e)**

Claims 1, 5, 23, 25-27, 30, 43, 44, 46-49, 51 and 52 stand rejected under 35 USC ¶ 102(e), as being anticipated by Stewart, USP 6,389,112. Applicants respectfully traverse this rejection in view of the present Amendment and the remarks submitted herein.

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Applicants respectfully note that Stewart discloses a telephone/data network only, and does not disclose a multimedia network as defined in the subject specification and indicated in the pending claims. Notably, Stewart discloses only telephone switches and collection of data exclusively from the switches. Consequently, the data only relates to the operating condition observed by the switches themselves. See, e.g., paragraph bridging columns 1 and 2 of Stewart. Such switch data is generally known in the telephony industry as log counts. See, e.g., cl. 7, lns. 25-34.

On the other hand, the claimed invention is of a multi-media monitoring system, in which audio, video, data, and services are handled. Unlike Stewart, the claimed system monitors and report on internal network system events, external network system events, and service events. As explained in the specifications and specifically claimed in various pending claims, these events include server events, user login and logout events and information relating to the user's platform, OS, etc., call and call errors events, service and service error events, etc. No such monitoring feature nor the underlying network comprising services and external networks are disclosed in Stewart.

Additionally, Stewart only discloses making the raw data and pre-generated reports available for the user to view, and the generation of alerts and emails for users. Stewart never discusses the claimed feature wherein the reports are generated in response to a user's query and in accordance with query parameters provided by the user. That is, the claimed system is made to provide "tailored" reports to the user, according to the user's specified parameters. Such a system is not disclosed nor suggested by Stewart.

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Accordingly, Applicants respectfully requests the withdrawal of the anticipatory rejection as applied to the listed claims.

**IV. Claims Rejections - 35 USC ¶ 103(a) - Stewart in view of Grabelsky**

Claims 2-4, 6-22, 24, 28, 31-39, 41 and 42 stand rejected under 35 USC ¶ 103(a), as being unpatentable over Stewart, USP 6,389,112, in view of Grabelsky, USP 6,678,250. Applicants respectfully traverse this rejection in view of the present Amendment and the remarks submitted herein.

As noted above with respect to the anticipatory rejection, Stewart does not disclose a multimedia collaboration reporting system. Rather, Stewart only discloses monitoring and reporting log counts of switches in a telephone and data network. On the other hand, the claimed system is a multimedia collaboration reporting system that monitors and reports various events, including internal network system events, external network system events, and service events associated with far more complex multimedia networks. Stewart fails to disclose or suggest such a system. Furthermore, Grabelsky fails to remedy the deficiencies of Stewart and additionally fails, in combination with Stewart, to disclose or suggest a multimedia collaboration reporting system that monitors and reports various events, including internal network system events, external network system events, and service events. Specifically, while Grabelsky discloses a network that supports voice, video and other real time services, Grabelsky only discloses collecting packet data for gateway to gateway pairing and endpoint to gateway pairing (see, e.g.,

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cl. 6, Ins. 6-17 and cl. 11, Ins. 23-30). Grabelsky fails to disclose or suggest monitoring internal network system events, external network system events, and service events.

Additionally, as explained above, Stewart fails to disclose the claimed feature wherein the reports are generated in accordance with query parameters provided by the user. Grabelsky fails to remedy these deficiencies of Stewart and fails, in combination with Stewart, to disclose or suggest this feature. Specifically, Grabelsky only discloses automatic generation of reports according to three different time scales: real-time, near-real-time, and long-term (see, e.g., cl. 11, Ins. 46 to cl. 12, ln 45). However, these analysis are performed automatically according to a set criteria, and not in response to a user's query and using a user's provided query criteria, as claimed in the subject Application.

Accordingly, Applicants respectfully requests the withdrawal of the obviousness rejection as applied to the listed claims.

**V. Claims Rejections - 35 USC § 103(a) - Stewart in view of Ditmer**

Claims 29 and 40 stand rejected under 35 USC § 103(a), as being unpatentable over Stewart, USP 6,389,112, in view of Ditmer, USP 6,490,620. Applicants respectfully traverse this rejection in view of the present Amendment and the remarks submitted herein.

Preliminary, Applicants note that while paragraph 69 of the subject Office Action identifies claims 29 and 50 as being rejected, paragraph 70 discusses the applicability of the cited references to claim 29, while paragraph 71 discusses the applicability of the cited references to claim 50. Therefore, it is unclear which claims are being rejected. Regardless, claims 29, 40 and

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50 depend from parent claims that are patentable over the cited references as explained above with respect to the anticipatory and obviousness rejection using the Stewart and Garbelsky references. Therefore, claims 29, 40 and 50 are allowable by definition.

**VI. Claims Rejections - 35 USC ¶ 103(a) - Stewart in view of Garbelsky and Ditmer**

Claim 40 stands rejected under 35 USC ¶ 103(a), as being unpatentable over Stewart in view of Garbelsky and Ditmer. Applicants respectfully traverse this rejection in view of the present Amendment and the remarks submitted herein.

Claims 40 indirectly depends from parent claim 31. As explained above with respect to the obviousness rejection of claim 31, Stewart in view of Garbelsky fail to disclose or suggest the invention as claimed in claim 31. Therefore, claim 31 is allowable, and claim 40 is allowable by definition due to its dependence from claim 31.

**VII. Claims Rejections - 35 USC ¶ 103(a) - Stewart**

Claim 45 stands rejected under 35 USC ¶ 103(a), as being unpatentable over Stewart. Applicants respectfully traverse this rejection in view of the present Amendment and the remarks submitted herein.

Claims 45 depends from parent claim 44. As explained above with respect to the anticipatory rejection of claim 44, Stewart fail to disclose or suggest the invention as claimed in claim 44. Therefore, claim 44 is allowable, and claim 45 is allowable by definition due to its dependence from claim 44.

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**VII. New Claims**

Claim 53 has been added to more completely claim the subject matter of the pending Application. Notable, claim 53 explicitly recites that the event information comprise event logs and WAN call progress signals. Applicants respectfully submit that none of the cited references or any combination thereof discloses or suggests this feature.

**VIII. Conclusion**

In view of the above, reconsideration and allowance of this application are now believed to be in order, and such actions are hereby solicited. If any points remain in issue which the Examiner feels may be best resolved through a personal or telephone interview, the Examiner is kindly requested to contact the undersigned at the telephone number listed below.

The USPTO is directed and authorized to charge all required fees, except for the Issue Fee and the Publication Fee, to Deposit Account No. 19-4880. Please also credit any overpayments to said Deposit Account.

Respectfully submitted,

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MOUNTAIN VIEW OFFICE

**23493**

CUSTOMER NUMBER

Date: September 14, 2005

  
Joseph Bach  
Registration No. 37,771

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this AMENDMENT UNDER 37 C.F.R. § 1.111 is being facsimile transmitted to the U.S. Patent and Trademark Office this 14th day of September, 2005.

  
Mariann Tam